

CONTACT US

Faxing Instructions to DST

PLEASE ENSURE THAT,

- YOUR FAX IS A CLEAR INSTRUCTION, THE SIZE OF THE FONT AND THE TYPE FACE USED SHOULD BE **SUITABLE FOR FAX COMMUNICATION**
- THE FUND GROUP IS CLEARLY STATED ON THE **FIRST PAGE** OF THE INSTRUCTION
- A **SEPARATE FAX** IS SENT FOR EACH FUND GROUP
- YOUR FAX IS SENT TO THE NUMBER RELEVANT TO THE FUND GROUP YOUR INSTRUCTION IS INTENDED FOR. FAILURE TO DO SO MAY RESULT IN YOUR **INSTRUCTION BEING REJECTED**

ADDITIONAL INFORMATION

- FAX INSTRUCTIONS WILL BE PROCESSED BASED ON THE TIME RECEIVED BY DST. ANY TIME SENSITIVE INSTRUCTIONS SHOULD BE **SENT WITH SUFFICIENT TIME** BEFORE ANY APPLICABLE CUT-OFFS
- FAX BACK IS AVAILABLE TO CONFIRM THAT IFDS HAVE **RECEIVED YOUR INSTRUCTION**, THIS INCLUDES AN IMAGE OF THE 1ST PAGE OF YOUR FAX AND THE NUMBER OF PAGES RECEIVED, FURTHER DETAILS CAN BE FOUND [HERE](#)



MASTER COMPLEXITY™

TECHNOLOGY · STRATEGIC ADVISORY · OPERATIONS

Fund Group Fax Numbers

Things to remember when sending a fax for multiple fund groups

Please state the fund group name on faxes and ensure separate faxes are sent for each Fund Group

UK	International
0330 123 3684	0044 1268 457 712
Aberdeen	M&G
Allianz	Man GLG
Architas	McInroy & Wood
Artemis	Morgan Stanley
Aviva	Natixis
AXA	Neptune
BlackRock	Old Mutual Global Investors
BMO	Omnis
Columbia Threadneedle	Phoenix
Fund Partners	Rathbones
Fundsmith	RBS
Invesco	Royal London
Investec	Schroders
J.P. Morgan Asset Management	St James Place
Janus Henderson	Standard Life
Jupiter	SVM
Legg Mason	Vanguard
Liontrust	

UK	International
0330 123 3728	0044 1268 457 723
Artemis Multi Currency	
Columbia Threadneedle Multi Currency	
Investec Multi Currency	
T. Rowe Price	

UK	International
0330 123 3775	0044 1268 441531
Virgin Money	

UK	International
0330 123 3795	0044 1268 441497
SJP	

Dealing and Enquiries

0370 707 0073 or 0044 1268 44 3976

Option 1: Dealing

Option 2: Enquires

Opening Times:

Monday to Friday 8:00 – 18:00

Enquiries e-mail address:

DCS@uk.dstsystems.com

Automated Dealing support

0370 701 0032 or 0044 1268 44 3978

Option 1: Automated dealing

Option 2: Electronic Re-Registration

Opening Times:

Monday to Friday 8:00 – 18:00

DistributorOnline Technical support

0370 707 0073 or 0044 1268 44 3976

Option 2: Enquires

Opening Times:

Monday to Friday 8:00 – 18:00

E-mail address:

DOLreporting@uk.dstsystems.com

Relationship Management Team

E-mail address:

DSRMT@uk.dstsystems.com